

# **Frequently Asked Questions**

How can I apply for an apartment?



How can I take a self-guided tour?



# What amenities does the property offer?

- Heated pool, BBQ stations, game room, and lounge
- 10,000 sf. Clubhouse with full gym and locker rooms
- Rooftop patio and community kitchen area
- Dog wash station
- Reserved carport parking and storage locker for all units
- Onsite dog park
- Adjacent public park

Does the clubhouse have an elevator? Yes.

# Is parking available?

Yes, each unit will get one assigned covered parking spot and the option to park a second vehicle in the open parking lot. Residents will get a parking pass and must always display it on their windshield.

#### Which utilities are included in my rent?

Trash is included. Internet is \$75 per month. A \$75 amenity fee will apply once the clubhouse is built. Water, sewer, and electricity are billed and based on usage.

#### How do I set up my utilities?

The only account you will set up is with Northwestern Energy for electricity. Call 888-467-2669.

## Which provider can I use for internet and cable?

We provide high-speed internet through Century Link.

## How do I pay my rent online?

Rent can be paid online through the tenant portal.

How long does it take for an application to be approved? 24 to 48 Business hours.

How much will I pay in up-front costs when I sign the lease?

You will be responsible for the deposit at the time of signing.

## Do you offer furnished apartments?

All units are available unfurnished.

#### Does it cost anything to take a tour?

Tours are free to anyone! We accept walk-ins, but it is best to make an appointment beforehand.

#### Is your community pet friendly?

Yes, we allow up to two pets per unit. Dogs and cats are allowed.

#### What are the fees associated with having pets?

Monthly pet rent is \$55 a month; the pet deposit is \$500 per pet.

#### What appliances are standard?

Oven, refrigerator, microwave, dishwasher, washer, and dryer.

## Where are the washer and dryer/hookups?

A full-size washer and dryer are included with each unit.

## Are there building quiet hours?

Quiet hours are from 10pm to 7am.

## Have more questions? Please call or email us!

nexuspoint@lunaproperties.biz or 406-581-5523